

OEM Services (CLINs 0057 through 0091)

1. Provide OEM certified technical representative (mechanical and electrical) to assist ship repair activity and/or vessel with technical issues during installation or operational instances. Instructions and tasks will be varied and will be determined by the Government depending on instance. Each unit shall be a block of 40 hours. One block equals 40 hours. Installation service support for each ship is estimated to include 3 blocks (or 120 hours) support per each ship. Pricing shall include technical services and any related travel expenses in the following ports called for each of the contract years.

- a. Norfolk, VA
- b. Mayport, FL
- c. San Diego, CA
- d. Everett, WA
- e. Pearl Harbor, HI
- f. Manama, Bahrain
- g. Yokosuka, Japan

Additionally, this CLIN may be exercised to meet emergent needs (Vendor technical support) for units already installed. In this case the CLIN will be exercised for that port.

Each block of services exercised will be for that particular port. Vendor shall supply a single point of contact for coordination of services. Services shall commence within 2 business days of notification of CLIN award. The 40 hour block may or may not be used for consecutive days, however the minimum call will be for 8 hours. The Vendor shall track hours used and provide standard service reports filed by the technician. A single summary report shall be supplied by vendor to NSWCCD-SSS Code 9324 at the completion of 40 hours block.